

Overview and Scrutiny Work Programme - Public Consultation 2023

<https://consultation.hackney.gov.uk/policy-and-strategic-delivery/overview-and-scrutiny-public-consultation-2023>

This report was created on Friday 23 June 2023 at 09:32

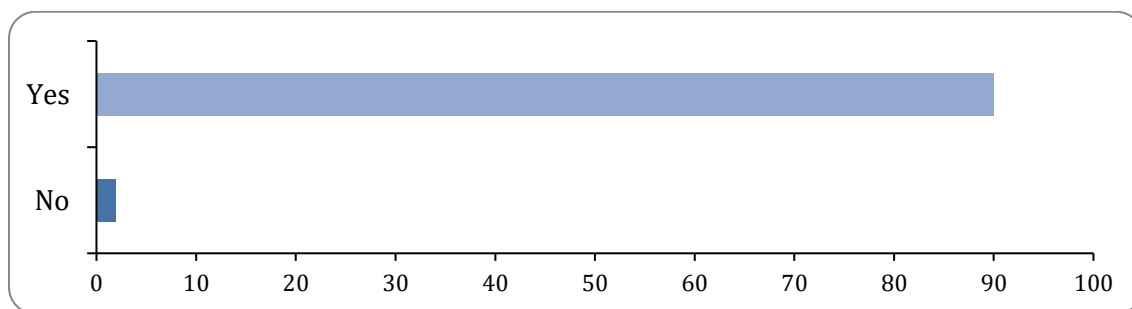
The activity ran from 24/05/2023 to 22/06/2023

Responses to this survey: **92**

1: Do you live in Hackney

Live

There were 92 responses to this part of the question.

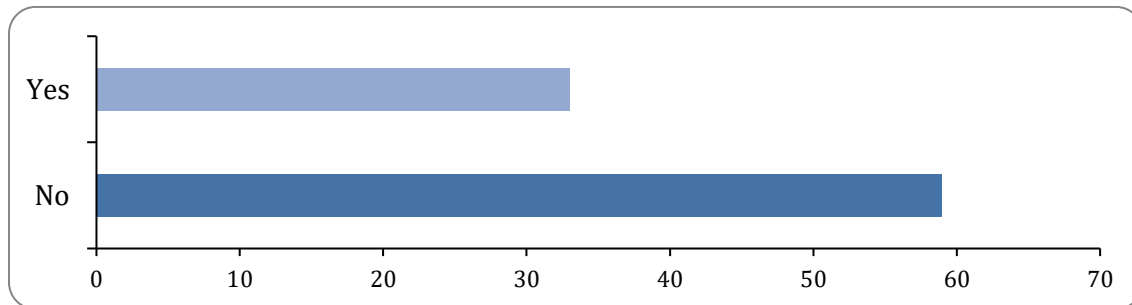


Option	Total	Percent
Yes	90	97.83%
No	2	2.17%
Not Answered	0	0.00%

2: Do you work in Hackney?

work

There were 92 responses to this part of the question.



Option	Total	Percent
Yes	33	35.87%
No	59	64.13%
Not Answered	0	0.00%

3: What are the issues or concerns which you think scrutiny should consider? (You are welcome to add more than one suggestion.)

your suggestion

There were 92 responses to this part of the question. Details in appendix 1

NB- O&S consultation responses from residents are often lengthy and are edited for brevity, the language used is repeated below to give flavour of the views

	Scrutiny Commission	Summary of issue raised and why it is important.
1	LiH	Anti-Social Behaviour (ASB) Downs Court flats (adjacent to the shops). People are drunk, intimidating and leave piles of litter.
2	LiH	ASB Downs Court flats (adjacent to the shops). People are drunk, intimidating and leave piles of litter.
3	LiH	ASB and noise pollution Skateboards riding paving and roads, BBQs and house firepits, noise from parties in gardens.
4	LiH	Crime and local policing Canal towpaths and hotspots for muggings such as the Lea Bridge Road / Millfields cycle path.

	Scrutiny Commission	Summary of issue raised and why it is important.
5	LiH and HiH	Crime and ASB Drug dealing and drug consumption in the streets. Increasingly opioid related.
6	LiH	Crime Graffiti especially on business premises
7	SEG and HiH	Greenwashing and removal of LTNs
8	LiH, SEG and HiH	Crime, Parks, and Traffic 1) Drugs - St Mark Rise - Crack addicts on streets. Add CCTV on Colvestone crescent (school street), Cecilia Road and Montague. 2) Parks - water fountains and social areas (coffee place) in Hackney Downs and more accessible green spaces around Dalston 3) Improve traffic in Dalston
9	SEG & HiH	Fast Food shops near schools Licensing / gambling – impact on low income groups, young people and ethnic groups. Public health stop smoking
10	SEG, LiH and HiH	Cycling Downham Road - road safety, air quality, greener and environment
11	SEG and HiH	Transport – penalties for drivers who are not blue badge holders driving short distances (less than 2 miles) Air quality around schools - school streets for all primary schools mandatory.
12	LiH	ASB, parking tickets misuse and Council spend on value for money.
13	LiH	Housing - hackney homes repairs
14	SP and LiH	Democracy voter turnout is very low in Hackney. Council's work on housing crisis – the luxury flats going up, are they funding affordable housing.
15	LiH	Concern about the quality of leaseholder services provided by the council. Impact on resident health and wellbeing.
16	SEG	Climate Change Solar panels are not unattractive to look at. Our houses are 3 stories high; people don't really see the roofs from street level.
17	LiH	ASB and Housing Repairs Experiencing ongoing issues with neighbour and ASB. Reported and followed up with council officer but not all questions answered.

	Scrutiny Commission	Summary of issue raised and why it is important.
		Hackney homes repairs – mould and damp issue raised for 6 months.
18	LiH and HiH	Leisure Services GLL - accessibility and prices for elderly, students and unemployed. Access to exercise (in parks or centres) and cheaper classes are during the day and discriminating the working poor.
19	LiH	Housing, Recycling Homelessness
20	LiH	ASB - nuisance neighbours impacting the whole street.
21	SEG and HiH	LTN Implemented without asking for feedback from residents, some closures might need re-thinking. Traffic build-up due to being forced into a few main roads. Suggested there should be alternatives or a plan B for these instances “if something happens on one of them the whole of Hackney traffic comes to a standstill”.
22	LiH	Community cohesion and local community events Traditional events to be celebrated. No flag or bunting in Hoxton Market for the Coronation of the King. Royalists are residents of the borough too.
23	CYP	Education, safeguarding and unregistered schools
24	LiH and SEG	Private rented sector, landlords’ responsibility Housing repairs in Hackney council housing. Cycle storage – review and improve.
25	LiH	Net Zero Goals and Parking Use quieter streets for ground source heat loops to enable individual properties to add heat pumps (Cornwall example). Parking signs being installed in conservation areas and not adhering to the standard height agreed for the area.
26	LiH and CYP	1)Street crossings and dangerous driving. 2)Summer holiday club provision for ages 11+. 3)Request for council to review fines for children taken out of school during term time. Taking children on holidays during the official holiday periods are unaffordable.
27	LiH	Street cleaning

	Scrutiny Commission	Summary of issue raised and why it is important.
28	LiH	Street access from Oliver Cox Lodge to Church street. Blocked by waste bins
29	LiH and SEG	ECO system for council tenants. How is the Council ensuring access to the ECO system for social housing tenants as well as private.
30	HiH and LiH	1) Adult Mental health services. 2) housing repairs and maintenance services for leaseholders
31	LiH	Streetscene - Shared foot paths and pedestrians. Consider the difficulties and fears of older citizens and the physically disabled – being scared to walk in parks, narrow way etc when creating shared footpaths used by runners, skaters, skateboarders, electric scooter riders, mobility scooter users, pedal cyclists and electric cycle riders.
32	LiH	1) Gentrification - broken communities 2) Housing - affordable housing 3) Poverty - cost of living
33	LiH and HiH	Public Health and Environment Prevalence of a higher number of foxes in the borough (resident of 40 years) and the public health issues they bring because of the growing numbers. “dig up tree pits, flower pots, gardens; they scatter any waste left in the street; they defecate freely; their night-time noise disturbs sleep.”
34	LiH	ASB Begging and litter.
35	LiH	Litter and fly tipping
36	LiH and HiH	Mental health, Housing and Crime 1) Mental health support services 2) housing repairs - private sector landlords taking advantage of vulnerable people 3) violent crime and racism & police
37	LiH, HiH and SEG	Housing and LTNs 1) Lack of social housing and crime - mobile phone theft 2) LTNs – creating division between working and middle classes. LTNs defining/protecting posher areas of Hackney.
38	LiH, HiH and SEG	Crime, Food Growing, Recycling and Waste 1) Cycling and increasing cycle storage on all streets due to bike theft. Police unresponsive. 2) Supporting residents to go green

	Scrutiny Commission	Summary of issue raised and why it is important.
		<p>3) Composting food waste and collecting rainwater from houses (better use of back gardens) and more community growing opportunities.</p> <p>4) Community energy scheme</p> <p>5) Biodiversity and creating citizen science activities for children to monitor, care for and bring back wildlife.</p> <p>6) computer repair hub and recycling.</p>
39	SEG and HiH	LTNs - Access to taxis and public transport options for ambulant disabled and limited mobility residents in LTN areas, due to access restrictions.
40	LiH	<p>Planning</p> <p>Planning decisions and impact of development on existing properties. The increase in footfall and traffic causing a nuisance and community cohesion problems.</p>
41	SP	<p>Consultations</p> <p>Consultation outcomes influence.</p>
42	SEG, HiH and LiH	<ol style="list-style-type: none"> 1) LTNs, air quality impact on Stoke Newington High Street and road closures in De Beauvoir 2) Concreting Shoreditch Park. 3) Public money wasted on vanity projects. Not representing value for money of council spend.
43	SEG and HiH	<ol style="list-style-type: none"> 1) NHS care services 2) Adult Education - none in the borough 3) Air quality, noise from traffic and access for trades workers due to LTNs.
44	HiH	Freedoms and ability to get around. Needs of elderly and disabled residents not considered.
45	LiH and HiH	<p>Environment and Public Health</p> <p>Narrow way – the begging and gambling shop makes it difficult to walk or shop in that location.</p>
46	LiH	<ol style="list-style-type: none"> 1) conditions of pavements uneven etc. in Stoke Newington High Street, Manor Road & Lordship Road. 2) Trees not maintained, blocking natural light and needs pruning on Lordship Road and Manor Road, lower Clapton round about 3) MP Diana Abbott - no information or poster of the local MP in Church Street Library
47	LiH and HiH	Community halls under use for the community. Local community group is unable to make use of their community hall for health improvement, classes and clubs.
48	SEG and HiH	<p>Streetscene</p> <p>Cycleway 1 highway route needs improvements. Following junctions: Heathland Rd/Manor Rd/Bouverie Rd; Holmdale Terrace/Amhurst Park/West Bank; Boleyn Rd/Mildmay Rd/Crossway (early release for</p>

	Scrutiny Commission	Summary of issue raised and why it is important.
		cycles and removal on on-street car parking on Boleyn Rd).
49	LiH	Access issue for residents in Linscott Road, challenges related to the land being private.
50	SEG and HiH	1) LTNs impact on health and wellbeing for residents who are disabled or have health conditions 2) Bike hire scheme
51	LiH and HiH	Alcohol and drug misuse causing ASB for Hunsdon House, Brooke Road, E5.
52	LiH and HiH	1) Housing development 2) Crime - mobile phone theft 3) Access to GP appointments
53	LiH and HiH	Public Heath and Parks Parks and equal access to exercise equipment in all parks
54	SEG, HiH and LiH	1) Dangerous driving of through traffic and it has impacted on community cohesion 2) Want LTN to stop through traffic 3) Enforcement - cameras and signs being vandalized regularly.
55	LiH	Noise pollution Noise pollution not sufficiently regulated. Out of hours service not adequate, suggested a 24-hour system is put in place. Repeated noise complaints should be followed up for resident well being
56	SEG and HiH	Pollution – “open up our road pollution is killing me....Hackney Council only care about the rich and not the local people”
57	LiH, HiH and SEG	1) Public waste bins & fly tipping 2) Designated dog park 3)LTNs - increasing traffic and with road works traffic is horrendous and polluting.
58	LiH	Sanctioning TMOs and landlords that do not take care of communal green spaces
59	LiH and SEG	Lower Hackney and Shoreditch area 1) Traffic/pedestrian safety - Great Eastern Street and Old Street. Cyclists not abiding by lights or pedestrians right of way. impact on air quality. 2) Greenery/Vegetation - lack of trees and planting in more urban spaces. 3) Waste management - more public waste and recycling bins. At least in the Shoreditch area 4) More onus of businesses for littering
60	LiH	Street Litter
61	CYP	Primary school closure

	Scrutiny Commission	Summary of issue raised and why it is important.
62	LiH	Dalston Square and access restrictions due to cladding and scaffolding works for 2 years
63	LiH	Crime - increase in drug users/dealers on Ridley Road / Birkbeck Road.
64	CYP	Adequate provision and support for Looked After Children (LAC) to reach their full potential.
65	LiH and HiH	Community gardens - provision of information to support LNRP.
66	LiH	Anti social and criminal behaviour around Birkberk Road.
67	CYP	Secondary school having dedicated provisions for competitive sports. Very limited opportunities to compete past 11.
68	LiH	Dalston Square and access restrictions due to cladding and scaffolding works for 2 years
69	LiH and HiH	<ol style="list-style-type: none"> 1) Agesim attitudes to stereotype of older people in the council. Audit of what Hackney could do better about ageism in the community. 2) planning applications - consideration and decision making. Is WFH impacting on planning decisions and a look at the transparency and monitoring of conditions placed on developments. 3) Information on Houses of Multiple Occupancy (HMOs). Information being available about decisions made for HMOs.
70	CYP	Hackney Education SEND Services and Schools (specific schools named) failure to safeguard SEND children with EHCP.
71	SEG	LUF funding - large sum of central government funding being allocated to Bohemia Place and no other projects in the borough.
72	SEG	Victoria Park Road - traffic off A12 not suitable for the road particularly HGVs. Request for Council to review with Transport for London (TfL).
73	LiH	<p>Crime and street safety</p> <p>Particular muggings of cyclists.</p> <p>New (traffic) safe cycle routes and extending Lea Bridge route through to Dalston).</p>
74	LiH	Dog waste and general waste
75	LiH	Increase in weeds location Big Hill High Hill Estate area in Upper Clapton
76	LiH, HiH and SEG	<p>Streetscene, transport infrastructure and place-based provision.</p> <ol style="list-style-type: none"> 1) crossing at Hackney Central dangerous – put in zebra crossing towards Bohemia Place. 2) No motorbikes in Bohemia Place

	Scrutiny Commission	Summary of issue raised and why it is important.
		<ul style="list-style-type: none"> 3) Overground Station new entrance not disability friendly bad investment. Hackney Wick station has a better design. 4) lack of shops and businesses on Morning Lane past Tesco. 5) Kings Hall Gym - facilities are old, dirty and falling apart. They want it refurbished like Britannia. 6) Hackney Central overlooked for investment and community cohesion.
77	LiH, HiH and SEG	A review to looking at bus stop bypasses and bus stop boarders as part of cycle lanes that cause access issues for residents with a disability. This was a previous LiH review.
78	LiH	Littering, fly tipping, dog litter at Jack Dunning Estate. More waste bins available for litter.
79	HiH, LiH and SEG	<ul style="list-style-type: none"> 1) health issues, mental health and disability, autism and social services for children and adults. Needing more people from different backgrounds and languages to support people in need. 2) Affordable housing and housing disrepair (housing repairs service) 3) Illegal Eviction and harassment by landlords 4) Noise and air pollution in relation to four licensed nightclubs and four restaurants 5) Binge drinking, Class A drugs and gangs; suspicious people accompanying vulnerable people (disabled or addicted disabled people).
80	CYP	Proposed primary school closure and impact on community and Ridley Road market.
81	LiH and HiH	<p>Crime</p> <p>ASB and drugs - rise in hard drug use on the streets. Particularly around Ridley Road, St Marks Rise, Colvestone Crescent and Cecelia Road. In the mornings and afternoons (when kids are making their journey to/from school) drug dealing openly.</p>
82	SEG and HiH	LTNs and equality issues - data and research to support implementation.
83	LiH	Dalston Square cladding work and access restrictions due to and scaffolding works for 2 years
84	LiH	Cladding issues linked to Grenfell. Developer using Dalston Square as a building site for 3 years. No consideration for public and residents.
85		<ul style="list-style-type: none"> 1) Dalston Square cladding work and length of time it is taking to complete 2) Bus station in front of Sledge Tower, Dalston Square and bus drivers not turning off their engine and ignoring the signage.

	Scrutiny Commission	Summary of issue raised and why it is important.
86	LiH, SEG and HiH	<ol style="list-style-type: none"> 1) Private Sector Landlords in adequate construction and installation and tenant needs not being met. 2) Cycling on pavements. Stoke Newington - sheds and lockers should be offered to apartment blocks 3) Youth in general being a destructive or disruptive - create leadership clubs 4) Teaching older people to use the internet 5) Mental health, BLM, queerness, neuro diversity and disability are all intersecting exponentially. Greater need for better disability adaption. 6) Environmental Health - council-lead cleanup of railways, streets, green space using the help of volunteers or rehab-seekers; youth or SEND communities. 7) Creative health - art, drama, and media for Hackney's mental health.
87	LiH and HiH	Rubbish causing rats/mice/foxes and looks unkempt /unloved.
88	LiH	Encouraging responsible dog ownership in Hackney's parks and streets. Cleaning up after their dogs.
89	LiH	Encouraging responsible dog ownership in Hackney's parks and streets. Cleaning up after their dogs.
90	LiH and SEG	<ol style="list-style-type: none"> 1) Youth policy. Glasgow-style approach to serious violence. 2) Democratic participation - handing over developments to communities with community-led land trusts; community-led retrofits rather than profit-led developments. 3) Policing - prioritize community-led provision for mental health interventions over criminalization of young people and mental health 4) Air quality and climate justice. Restricting cars on main roads, more cycling and ensure minority groups, workers using main roads are not disproportionately affected by air pollution.
91	LiH	Dalston Square cladding work and access restrictions due to and scaffolding works for 3 years plus. Using Dalston Square as a building site. Creating security concerns for residents.
92	CYP, HiH, LiH and SEG	<ol style="list-style-type: none"> 1) Review exclusion and detention policies in schools and academies 2) Impact of Mental Health on exclusion and detention policies on young people 3) Lack of available and affordable veterinaries in the Borough.

	Scrutiny Commission	Summary of issue raised and why it is important.
		4) Review of LTNs and its impact on Air quality on boundary roads Business increase / decrease to businesses 5) Review the affordability of Lime Bikes and affordability to CYP experiencing poverty in the borough 6) Review of community halls usage in the borough and how usage is communicated to residents 7) Review of housing repairs backlog since Covid. 8) Review of Housing Officer roles and resident accessibility to share their concerns face to face to their local Housing Officers 9) Food cost in the borough disproportionality in prices and how this translates to retention of businesses who do not charge these big prices and value for money for residents 10) Update and information about Cyber-attack and how the Council is protecting residents' data

4: Why do you think these issues are important?

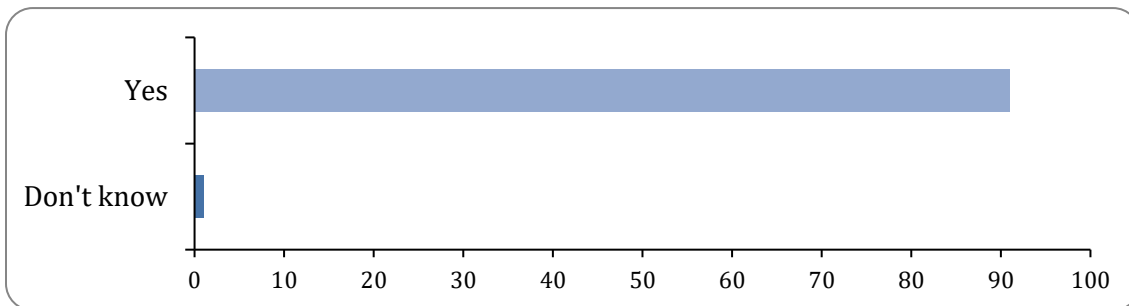
Your view

There were 92 responses to this part of the question.

Details in table above.

5: Do you think these issues are also of concern to other people who live or work in Hackney? wider community

There were 92 responses to this part of the question.



Option	Total	Percent
Yes	91	98.91%

No	0	0.00%
Don't know	1	1.09%
Not Answered	0	0.00%

6: If you would like to be contacted about your suggestions or about topics that are selected for inclusion within the scrutiny commission's work programme, please provide your email address in the box below.

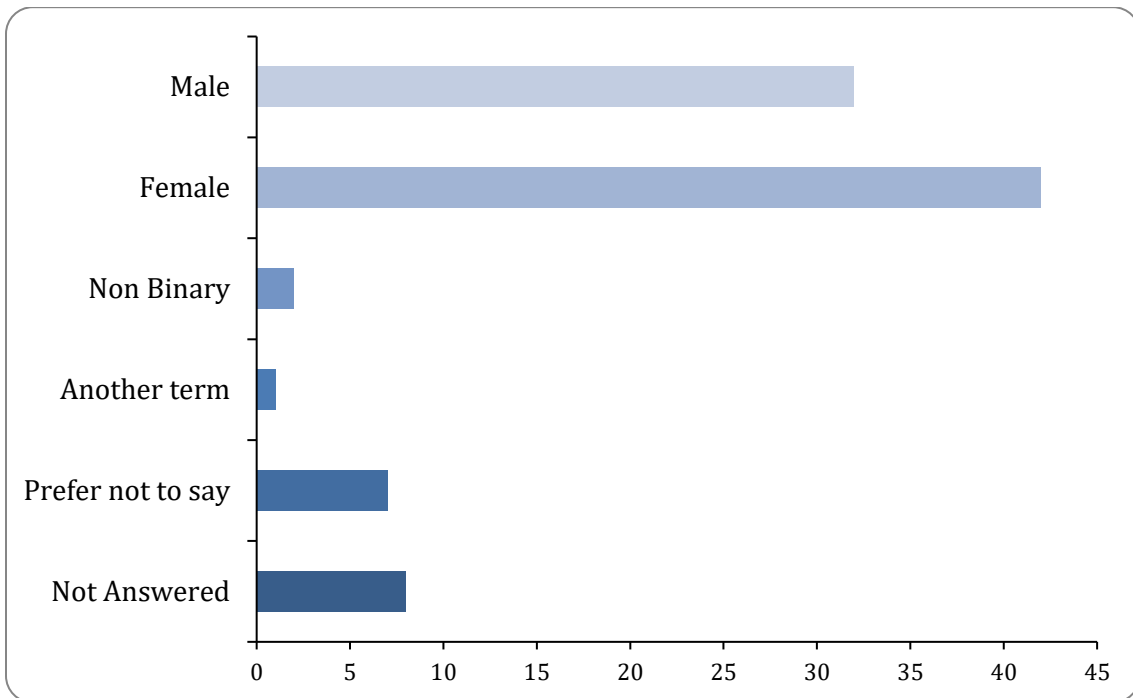
email address

There were 68 responses to this part of the question.

7: Gender: Are you...

Gender

There were 84 responses to this part of the question.



Option	Total	Percent
Male	32	34.78%
Female	42	45.65%
Non Binary	2	2.17%
Another term	1	1.09%
Prefer not to say	7	7.61%

Not Answered	8	8.70%
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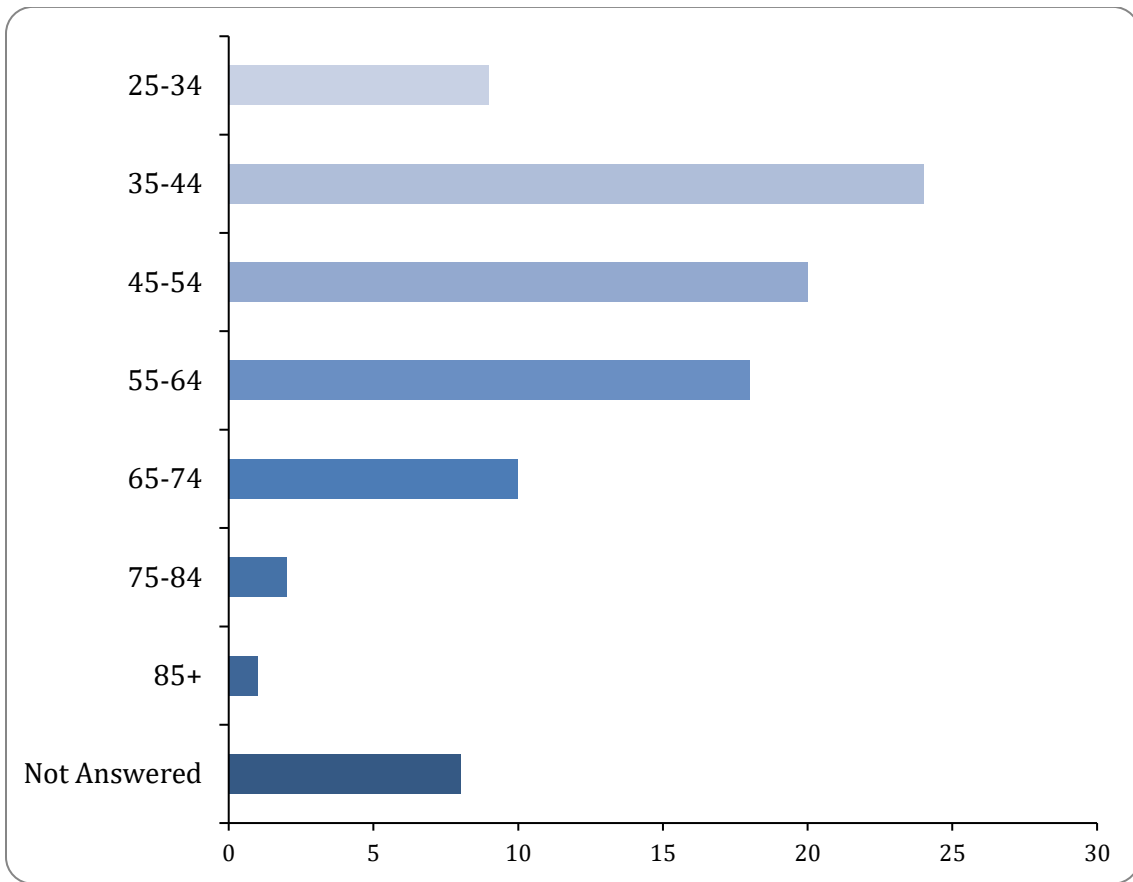
If you prefer to use your own term, please provide this here:

There was 1 response to this part of the question.

8: Age: what is your age group?

Age group

There were 84 responses to this part of the question.



Option	Total	Percent
Under 16	0	0.00%
16-17	0	0.00%
18-24	0	0.00%
25-34	9	9.78%
35-44	24	26.09%
45-54	20	21.74%
55-64	18	19.57%

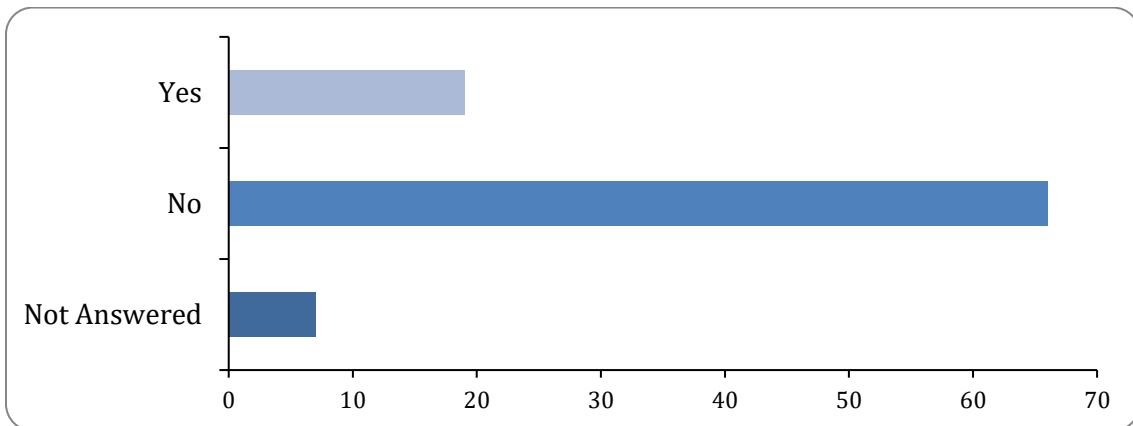
65-74	10	10.87%
75-84	2	2.17%
85+	1	1.09%
Not Answered	8	8.70%

9: Disability: Under the Equality Act you are disabled if you have a physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to do normal daily activities.

Do you consider yourself to be disabled?

Disability

There were 85 responses to this part of the question.



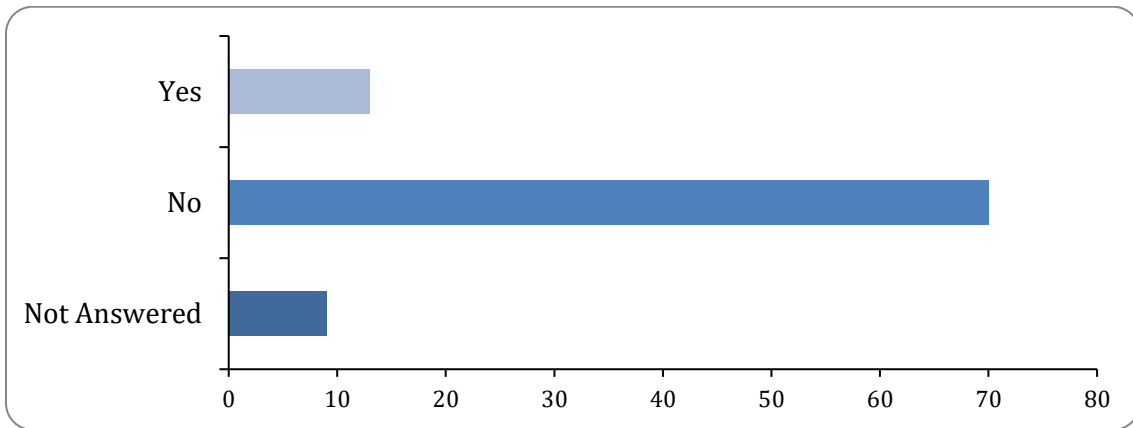
Option	Total	Percent
Yes	19	20.65%
No	66	71.74%
Not Answered	7	7.61%

10: Caring responsibilities: A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail, disabled or has mental health or substance misuse problems.

Do you regularly provide unpaid support caring for someone?

Caring Responsibilities

There were 83 responses to this part of the question.

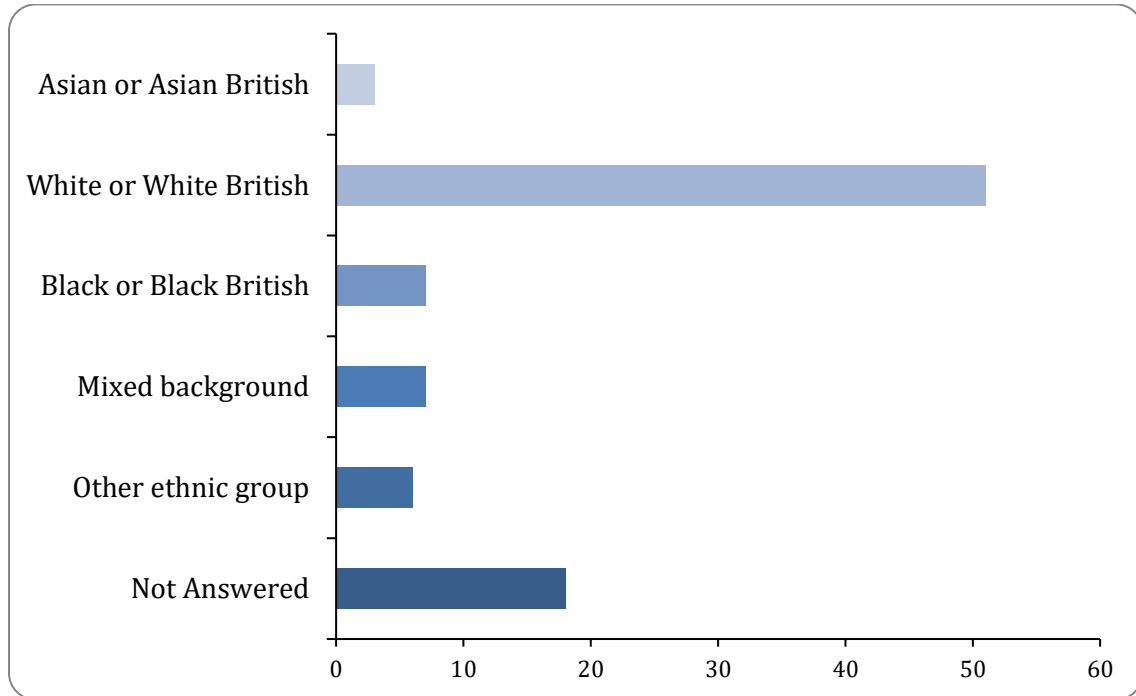


Option	Total	Percent
Yes	13	14.13%
No	70	76.09%
Not Answered	9	9.78%

11: Ethnicity: Are you...

Ethnicity

There were 74 responses to this part of the question.



Option	Total	Percent
Asian or Asian British	3	3.26%
White or White British	51	55.43%
Black or Black British	7	7.61%
Mixed background	7	7.61%
Other ethnic group	6	6.52%
Not Answered	18	19.57%

Other (please state if you wish):

There were 11 responses to this part of the question.

- Prefer not to say
- European
- England
- African/ European/ British
- why does it matter what colour people are
- Also irrelevant
- European

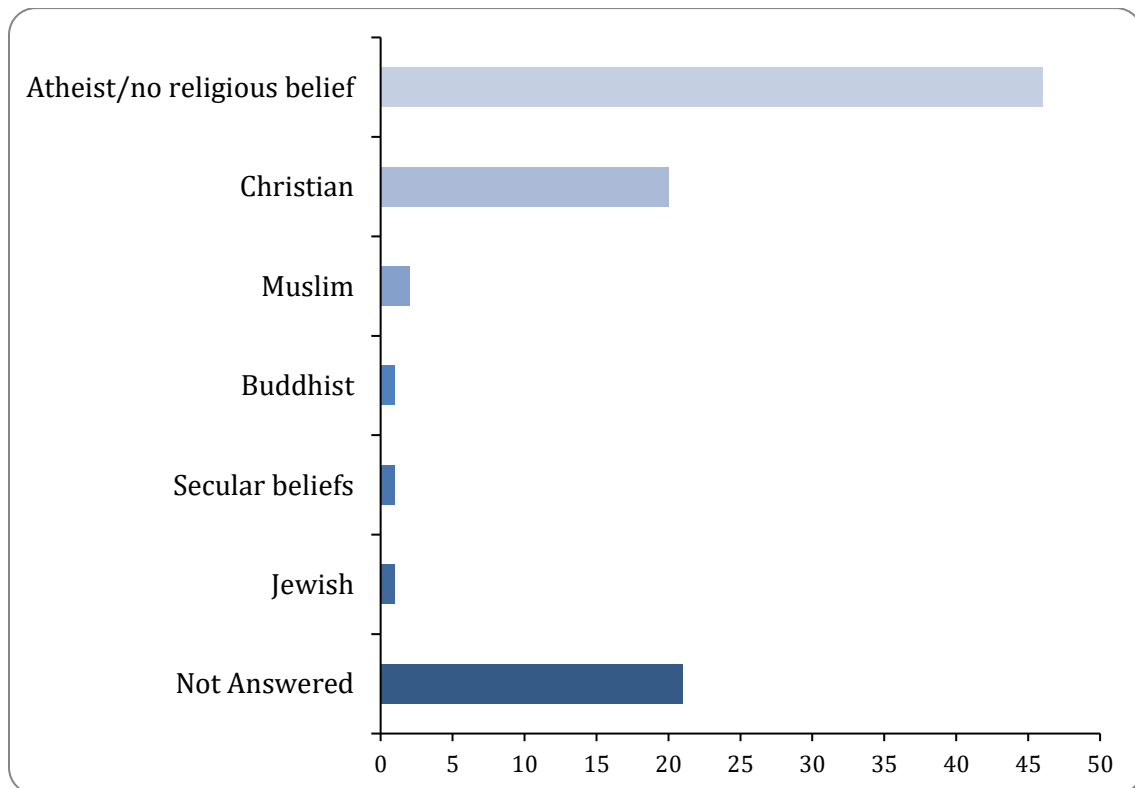
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- X
- Black British
- White Other
- Latin American

12: Religion or belief: Are you or do you have...

Religion

There were 71 responses to this part of the question.



Option	Total	Percent
Atheist/no religious belief	46	50.00%
Christian	20	21.74%
Muslim	2	2.17%
Buddhist	1	1.09%
Hindu	0	0.00%
Secular beliefs	1	1.09%
Charedi	0	0.00%
Jewish	1	1.09%
Sikh	0	0.00%
Not Answered	21	22.83%

Other (please state if you wish):

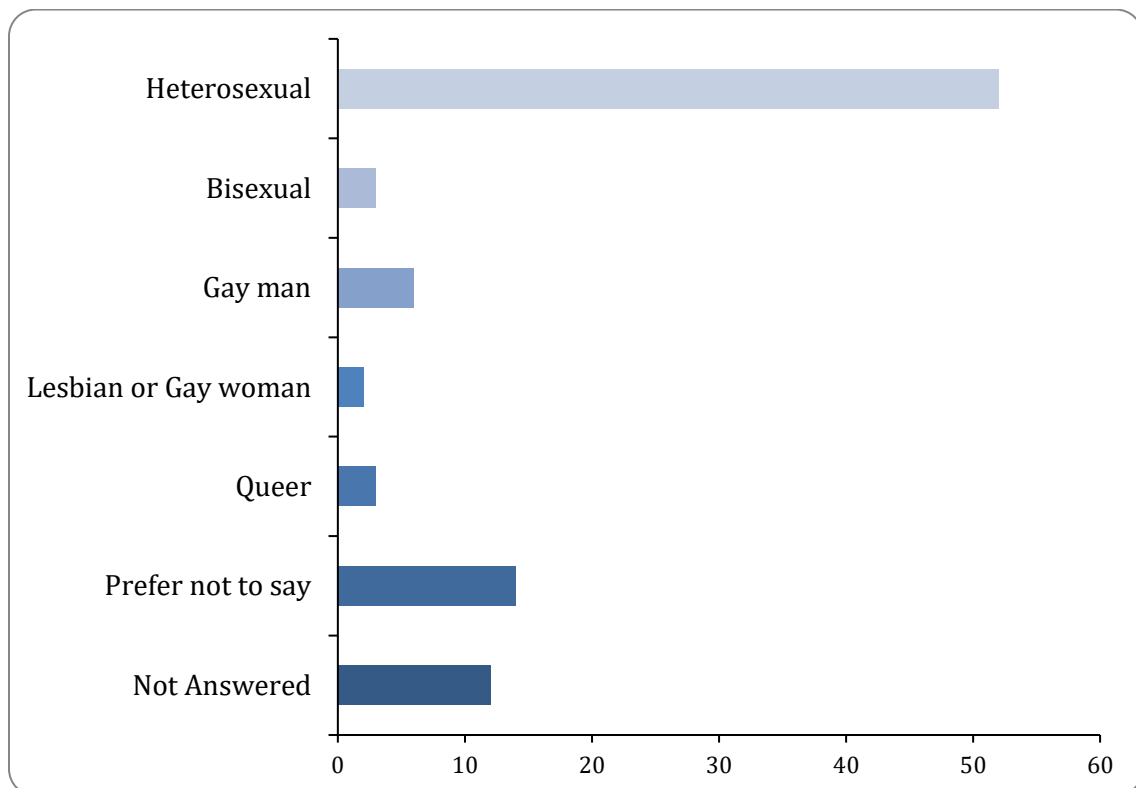
There were 9 responses to this part of the question.

1. Prefer not to say
2. Atheist / Jewish
3. Pagan
4. what religion I am don't matter we are all human beings
5. Again, irrelevant
6. N/A
7. X
8. Pagan
9. Spiritualist

13: Sexual orientation: Are you...

Sexual Orientation

There were 80 responses to this part of the question.



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Option	Total	Percent
Heterosexual	52	56.52%
Bisexual	3	3.26%
Gay man	6	6.52%
Lesbian or Gay woman	2	2.17%
Pansexual	0	0.00%
Asexual	0	0.00%
Queer	3	3.26%
All other sexual orientations	0	0.00%
Prefer not to say	14	15.22%
Not Answered	12	13.04%

Other (please state if you wish):

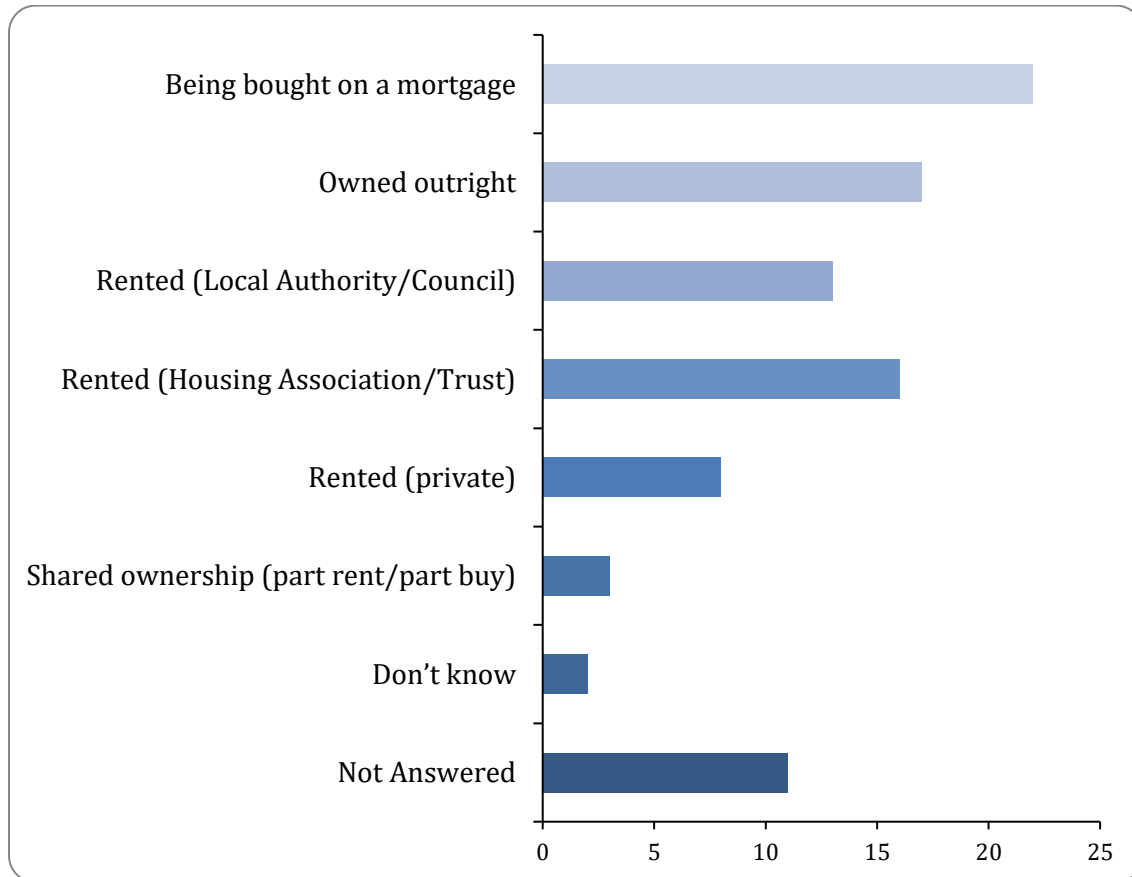
There were 2 responses to this part of the question.

- Irrelevant
- Too old

14: Housing Tenure: Which of the following best describes the ownership of your home?

housing tenure

There were 81 responses to this part of the question.



Option	Total	Percent
Being bought on a mortgage	22	23.91%
Owned outright	17	18.48%
Rented (Local Authority/Council)	13	14.13%
Rented (Housing Association/Trust)	16	17.39%
Rented (private)	8	8.70%
Shared ownership (part rent/part buy)	3	3.26%
Don't know	2	2.17%
Not Answered	11	11.96%